



**10 January 2017**

## **Express Groups**

### **Group Code: EX-ALEXGRP61617RK**

Thank you for booking your Express Group with Vacation Express! We look forward to accommodating your group needs. With our Express Group program you can get all the flexibility you need to book your groups.

Please see below information for your group code.

Hotel name: Vista Sol Punta Cana

Group Name: Alex Group

Group code: EX-ALEXGRP61617RK

Travel Dates: 16 Jun 2017 - 23 Jun 2017

Booking Dates: 06 Jan 2017 - 09 Jun 2017

### **Client Information**

Name: Alex Russakovsky

Contact number: 650-464-1306

Email address: Russakov@netscape.net

### **Group code Terms**

- A minimum of 5 rooms must be booked with the promotional code in order to receive the hotel inclusions (unless otherwise noted by the hotel).
- Travel Agents: In order for the bookings to qualify for commission, the agent must book the reservation on our site. Any booking made on the site by the client, even if the code is added, will not qualify for commission.



- Reservations for Express Group must be made online.
- Express group code must be added at the time of booking and cannot be added later.
- If for any reason the group code cannot be entered at the time of the reservation, the client has to contact the groups department at 1-800-486-9777 or [groups@vacationexpress.com](mailto:groups@vacationexpress.com)
- Resort complimentary is assessed approximately 2-4 weeks after travel and is paid via refund to the designated reservation and original form of payment. Complimentary passenger/room value must be based on the lowest room category booked and for the shortest length of stay within the group. Some restrictions may apply. Exceptions may be made and we can apply the complimentary credit to one of the reservations before travel. This can be made based on the hotel's discretion. Complimentary will apply for 10 rooms or more unless the hotel has a different policy.
- Hotel's complimentary value is at their discretion and Vacation Express does not have control over the value. Only those reservations booked through Vacation Express will count toward any complimentary eligibility.
- With the Express group code, we are not holding space for the group nor do we guarantee rate parity. Express group code is based on first come, first served.
- If the group code is built for multiple hotels in the same chain and the hotels are offering additional group inclusions, and if those inclusions differ by hotel, any complimentary will be based on where the majority of rooms are staying.
- Express Groups is for new group bookings only. Program benefits do not apply to contracted groups that cancel.
- Any eligible group inclusions must adhere to the conditions set by the hotel such as minimum passenger requirements, valid booking/travel dates, etc. and are subject to the hotel's discretion. The hotel reserves the right to modify or cancel group inclusions at any time.
- Express Groups are reported to the hotel 45 days prior to group's departure. Reservations made within the 45 days are subject to hotel's confirmation and approval on any additional complimentary value.
- Receipt of this email does not constitute a contract in the traditional sense.

### **Student groups disclaimer**

Prior to confirming space, the Vacation Express Groups Department must be informed that a group consists of students (whether in high school or university). If we are not made aware until after we have initiated a group contract and/or obtained room confirmation, we will be forced to adhere to the hotel's policies regarding students. The hotel reserves the right to deny the group at any time prior to scheduled arrival, even if a previous confirmation has been provided. Should the hotel deny confirmation and cancel the



space, all monies paid will be non-refundable, and Vacation Express will not be responsible for any loss due to misinformation on the group's student demographic.

**Once you process your booking, Enter Promotion Code when you get to either of the boxes below:**

Coupon Code or Group Code

Enter Promotion Code, Discount Code or Gift Certificate or Group Code Number:

**Hotel concessions for a minimum of 10 rooms:**

N/A

*Note: The hotel reserves the right to charge a fee for no-shows who fail to attend any planned event, such as a cocktail party, even if the event is complimentary as part of the group amenities offered. If an event is planned in advance for a specific number of people, all guests are expected to attend; otherwise, the group is subject to penalties.*

*IMPORTANT! Group Inclusions and Amenities can change at any time and are at the resort's discretion. Any complimentary stays or upgrades will be applied to the trip leader's or bride/groom's reservation unless otherwise notified by the travel agent. If the group qualifies for complimentary rooms or upgrades, we will notify you as soon as possible prior to travel.*

***Thank you for choosing Vacation Express!***